

Event Refund Policy

Last updated: May 17, 2022

Thank you for considering and/or registering to attend a HSIMI Event.

If, for any reason, you are unable to attend our Event, please refer to our policy information below

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Holy Spirit International Ministries Incorporated, 14417B Peddicord Road, Mount Airy, MD 21771.
- **Event** refers to Conferences, Workshops, Trainings and Meetings.
- **Orders** mean a paid registration to attend an HSIMI Event.
- **Service** refers to the Website.
- **Website** refers to HSIMI, accessible from <https://www.hsimi.org/>
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

All requests for a refund **MUST** be submitted in writing, **telephone requests WILL NOT be honored.**

- Refund requests received 15 or more days prior to said Event, will receive 100% refund of registration fee(s) paid.
- Refund requests received up to 14 days prior to said Event, will be refunded at 50% of the registration fee(s) paid.

No refunds will be given for cancellations received within 3 days of said Event.

Eligible refunds will be processed within 30 days of receipt of written notice of cancellation.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision:

- By email: Admin@hsimi.org
- By mail: P. O. Box 942 Mount Airy, MD 21771